

## **DEMO EVENT FAQ**

## **FREQUENTLY ASKED QUESTIONS & SHOW FACTS**

## **ELECTRICAL QUESTIONS**

1. How do I receive Discount rates on my electrical order?

You must submit the following by the Advance Payment Deadline Date of 02/14/2023:

- Valid payment and credit card authorization/guarantee
- Complete electrical and/or plumbing orders
- Completed floor plan in PDF format that matches the electrical/plumbing order(s)
- Schedule electrical labor if distribution is required or the hook up of an electrical apparatus.

Floor work labor must include a complete floor plan. Rates are dependent on the date a completed order is received.

A legible, scaled floor plan must include main drop, orientation, and power usage with a minimum of 500 watts at each location.

## 2. Where does power come from?

- North Hall and Central Halls 3-5 power comes from catwalks in the ceiling. There may be situations where a boom lift is required.
- Central Halls 1-2 have limited catwalks and may require a boom lift to drop power.
- South Hall power comes from columns and is run across the floor when practical. A boom lift is required when not practical. For safety reasons all 380 and 480volt power must be run overhead and a boom lift is required.
- West Hall power comes from floor boxes, overhead and around the perimeter of the hall.
- Outdoor Lots and Festival Grounds power comes from generators positioned around the lots and grounds areas.

In most cases power is brought to one main distribution point. From this point it is distributed to all other locations in the booth space. Depending on the total power requirements an electrical panel may be placed at the main distribution point. Electrical panels utilize a minimum of 1'x1'6" floor space. Call us if you have any questions or concerns.

3. Are the prices listed daily or for the duration of the event?

Prices listed are for the duration of the show.

4. Can I use cube taps or multi-headed extension cords?

No. Cube taps and multi-headed extension cords are not allowed.

5. How do I know if I need 24-hour power?

24 Hour Power is needed if you have equipment that requires power service to be energized throughout the entire show. Example, refrigeration, programmable, etc.

6. What times during the show is power turned on and off?

Power is turned on ½ hour before show open and is turned off ½ hour after the show closes on each show day.

7. Do I need to order motor power?

Exhibitors who order power for overhead truss with lighting are not charged for temporary motor power. All other motor power requirements must order a minimum of one (1) 30 AMP 208 Volt Three Phase service. The total number of services and amperages required are determined by the quantity of motors. Contact us for a quote.